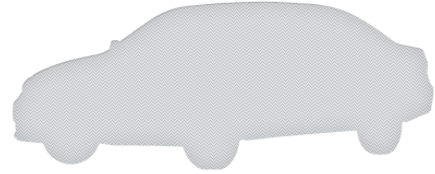


Service Record Details

For your
2002 4Runner

VIN: JT3HN86R020389545

Mileage: 105,719



Date of Service	Repair Order #	Provider	Customer
4/16/2013	0345796	Hartford Toyota 135 West Service Road Hartford, CT 06120 (860) 278-5411	D Palm
	Service Type Dealer		

Job	Date	Operation	Payment
1	4/16/2013	EXTERIOR TRIM EXTERIOR TRIM - -C/S THE HOOD RELEASE LATCH IS GETTING STIFF AN AT TIMES WILL NOT RELEASE. PLEASE LUBE THE LATCH... - - - -TECH LUBED THE HOOD LATCH. STATES IT IS OPERATING BETTER AT THIS TIME	Customer Pay
2	4/16/2013	DRIVEABILITY CONCERN DRIVEABILITY CONCERN - -C/S FEELS A HARSH PULSATION WHEN COMING TO NA ABRUPT STOP AN BRAKING DOWN STEEP HILS. PLEASE PERFORM BRAKE INSPECTION - -TECH PERFORMED A BRAKE INSPECTION. CONFIRMED THE FRONT PADS TO HAVE A HARD PULSATION. FOUND THE ROTORS TO HAVE - -HOT SPOTS. PADS MEASURE AT 7MM. WHICH IS GOOD. CUSTOMER DECLINED REPAIRS TO BRAKE REPLACMENT AT THIS TIEM	Customer Pay
3	4/16/2013	QUICK SERVICE QUICK SERVICE - -PRICE ESTIMATE FOR NEW BUG DEFLECTOR.	Customer Pay

Job	Date	Operation	Payment
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4 4/16/2013 **PARKING BRAKE** **Customer Pay**

PARKING BRAKE -|-BOTH E-BRAKE PIVOTS ARE FROZEN. RUSTED TO THE POINT THE E-BRAKE IS NOT OPERATIONAL -|-CONTACTD EXTRACARE FOR APPROVAL FOR REPAIRS EXTRACAR CLAIM #VSA2TF2274 -|-TECH REMOVED AND REPLACED BOTH SIDES BELL CRANK BOOT, SLOTTED SCREWS, BELL BRACKETS AND PIN FOR E-BRAKE OPERATION TO BE AFFECTIVE. TECH ROAD TEST AFTER SERVICE REPAIRS COMPLETE. E-BRAKE IS OPERATING AS DESIGNED

Parts

Name	Part #	Qty
WASHER, TYPE C	9021306013	2
BRACKET, BELLCRANK	4762835020	2
BOOT, BELLCRANK	4763335020	1
BOOT, BELLCRANK	4763335020	1
CRANK, PARKING BRAKE	4762535050	1
CRANK, PARKING BRAKE	4762435050	1
SCREW, SLOTTED HEXAG	9014360002	2
PIN	9024908068	1
PIN	9024908068	1